**CORPORATE PROFILE** 

# CERAMICS

**GLOBAL** TILES DEPOT

12510 W Airport Blvd, Unit-C01-C, Sugar Land, TX 77478 Phone: 713-725-4019, 516-709917; 4 Fams Ct, Syosset, NY 11791 Phone: 516-456-2081; Email: <u>sales@globaltilesdepot.com</u>; Website: <u>www.globaltilesdepot.com</u>

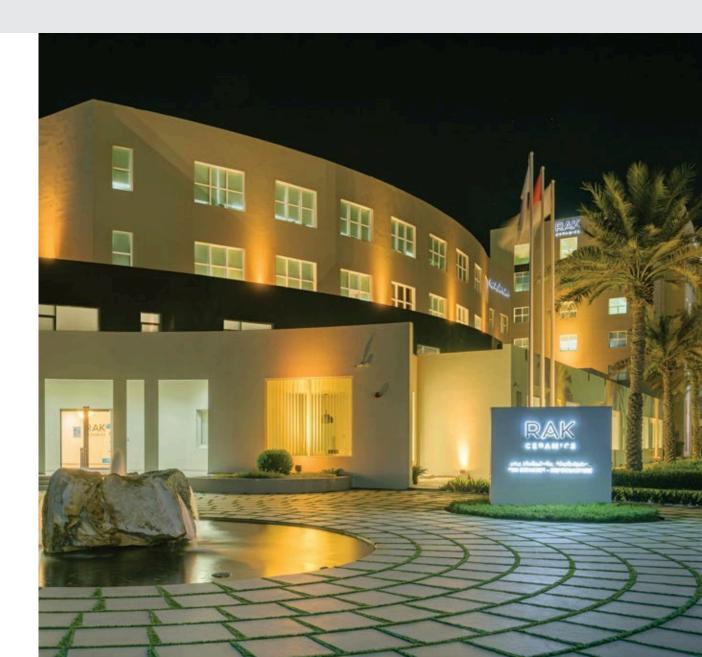
### THE WORLD'S LEADING CERAMICS LIFESTYLE SOLUTION PROVIDER



## Focused on ceramic expertise

RAK Ceramics is one of the largest ceramic brands in the world. Specializing in ceramic and gres porcelain wall and floor tiles, sanitaryware, faucets and tableware. The company has the capacity to produce 118 million square meters of tiles, 5 .7 million pieces of sanitaryware, 36 million pieces of porcelain tableware and 2.6 million pieces of faucets per year at its 23 state-of-the-art plants across the United Arab Emirates, India, Bangladesh and Europe.

Founded in 1989 and headquartered in the United Arab Emirates, RAK Ceramics serves clients in more than 150 countries through a network of operational hubs in Middle East, Europe, Africa, Asia, North and South America and Australia. Across global operations the company employs approximately 12,000 staff from more than 40 nationalities. RAK Ceramics is a publicly listed company on the Abu Dhabi Securities Exchange in the United Arab Emirates and as a group has an annual turnover of approximately US\$1 billion.



## Forged in the mountains of Ras Al Khaimah



RAK Ceramics was established in Ras Al Khaimah in 1989 by H.H. Sheikh Saud Bin Saqr Al Qasimi, member of the Supreme Council and Ruler of Ras Al Khaimah, who aspired to have the best machinery with the latest technology to produce the best products possible for sale in the world.

Now under the vision and leadership of Sheikh Saqr Bin Saud Al Qasimi, Chairman of RAK Ceramics; the company has enjoyed rapid growth becoming an industry leader in just 30 years.

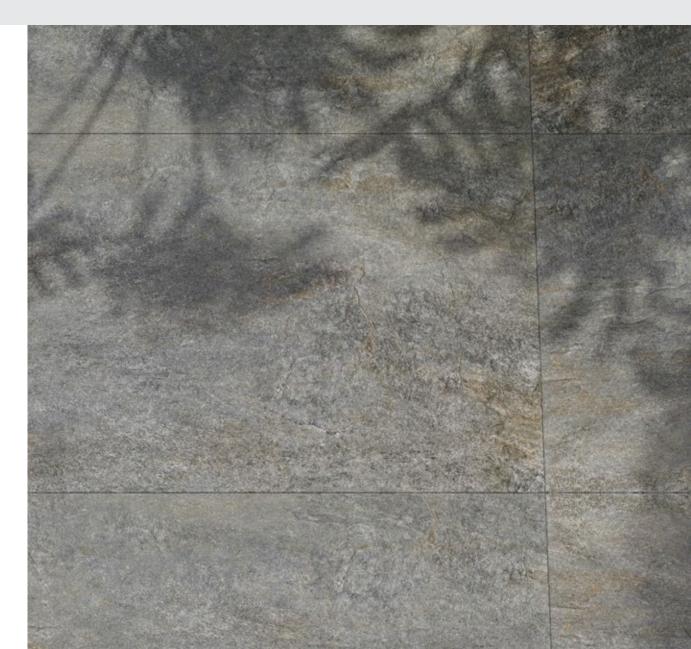
## Innovation and wide range

Innovation is the heart of RAK Ceramics philosophy and the company is a pioneer in introducing hi-tech innovations that are a breakthrough in the industry and a world leader in the production of ceramic and porcelain tiles ideal for use of indoor & outdoor spaces for wall and floor coverings for residential, retail and industrial projects.

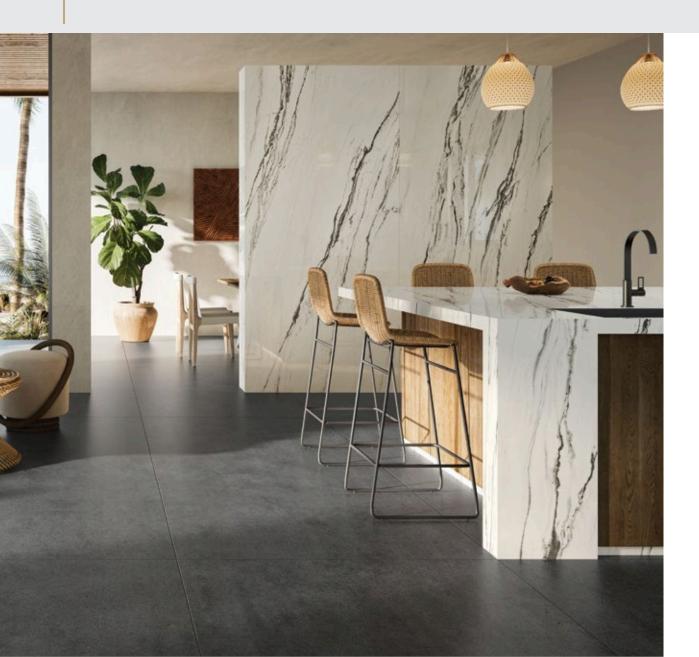
A wide range of technologies are used at the state-of-theart plants including big slabs pressing technology, advanced digital printing technology for industrial decoration & effects, translucent, double & triple charged feeding systems, digital soluble salts, thermal resistant glaze, slim, anti-microbial, glow in the dark, and other advanced technologies.

Re-use Quartz is our latest innovation and the world's most sustainable porcelain tile. Made from 100% pre-consumer recycled material, Re-use is a breakthrough collection of porcelain tiles. Each tile is a testament to our commitment to sustainability, as we repurpose materials from multiple ceramic production processes to create durable, eco-friendly tiling solutions. In our R&D laboratories, we continuously work towards improving the sustainability of our operations and focus on circularity through reduce, reuse and recycle of waste materials. Re-use Quartz is our latest innovation from these efforts. The tiles are manufactured from wastes generated in our production processes.

RAK Ceramics is known for the wide product and size range and for its ability to produce bespoke ranges for both small and large scale projects, enabling its clients to bring their idea to life.



## The world's leading ceramics lifestyle solution provider



RAK Ceramics helps architects and interior designers create icons and build marvels. It provides sustainable materials that inspire ideas, shapes and hues designed to freely express any style. Unique and inspiring products that realistically resemble natural materials, with unlimited choice.

RAK Ceramics gives porcelain perfection and limitless imagination. Our passion and expertise combined with a careful attention to detail enable us it to provide designers and end users with a wide range of integrated ceramics solutions, allowing them freedom to be creative and plenty of room for imagination.

## Our quality makes us different

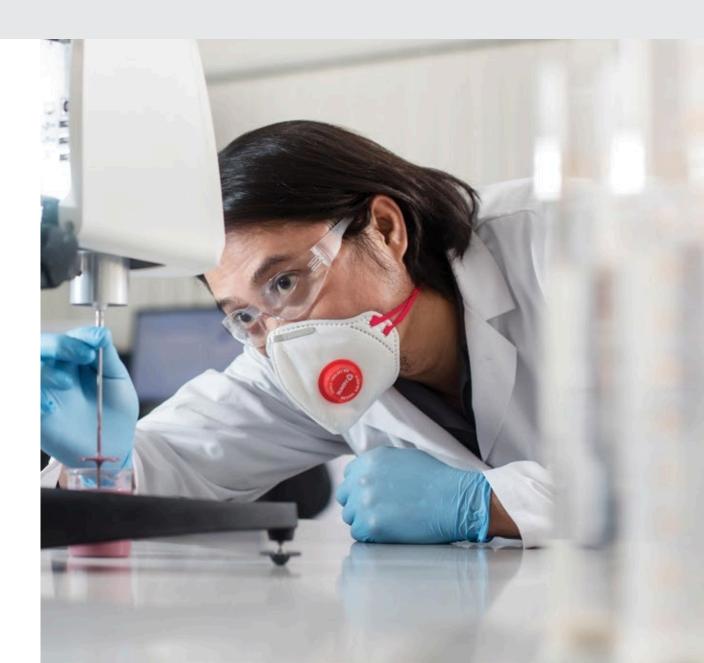
RAK Ceramics was the first company in United Arab Emirates being awarded with ISO 9001 certification by internationally recognized UK certification body "CICS" (Ceramic Research Institute Certification Scheme) for ceramics tiles and sanitarywares. Bureau Veritas Certifications verified the implementation of RAK Ceramics' quality management system and certified the company in compliance with the requirements of ISO 9001:2015 with the scope covering the design, development, production and supply of ceramic and porcelain floor and wall tiles, slabs and vitreous china sanitarywares.

Bureau Veritas Certifications also certified RAK Ceramics for ISO 14001:2015 Environmental Management System and ISO 9001 for quality management system.

RAK Ceramics manufactures ceramic tiles according to the latest version of ISO 13006 and/or EN 1441 standards with equivalent ANSI A137.1 American national standard specifications for ceramic tiles.

Its Testing Laboratory is operating in accordance to ISO/ IEC 17025 accredited by NATA (National Association of Testing Authorities, Australia).

Being a corporate member of EGBC (Emirates Green Building Council), RAK Ceramics supports the promotion and development of sustainable buildings in the United Arab Emirates.



## Global approvals and standards - Tiles

**CCC - Certificate for China Compulsory Product** This certification confirms that RAK Ceramics tiles have been tested and meet the national safety and quality standards of China.



SNI certificate (TUV) This is Certificate for Indonesia confirming RAK Ceramics tiles complying the standard set by the National Certification Body of Indonesia.

### ISO 14001

An internationally recognised standard for environmental management systems (EMS) awarded to RAK Ceramics in acknowledgment of its incorporation of best practices to reduce environmental footprint.



SASO RAK Ceramics products have been certified and successfully inspected and tested to meet the safety and quality standards of Saudi Arabia.

UPEC

CSTB

This certifies that RAK Ceramics products have passed the quality and strength requirements in France, to be safely applied according to their intended usage.



14001:2015

### SONCAP Certificate

Product certification for Nigeria verifying that RAK Ceramic tiles conform with the applicable Nigerian standard and technical regulation.



**EPD** - Environmental product declaration A documentation providing the environmental performance and impact of RAK Ceramics products over their lifetime.



FloorScore® This certificate confirms that RAK Ceramics' tiles comply with indoor air quality standards after undergoing Volatile Organic Compound (VOC) analysis.

CO SCS Global Services

MS

SIRIM

CERTIQUALITY

**DT55** 





### Standard Institution of Israel (SII) Certification

The certification is mandatory for Israel market, that RAK Ceramics tiles conforms with the technical specifications and standard requirements of Ceramic tiles.

ISRAELI STANDARD SI 314

SIRIM This certification confirms that RAK Ceramics tiles have undergone assessment and supervision, meeting the required standards in Malaysia.

### ISO 9001



An internationally recognised standard for quality management, awarded to RAK Ceramics for its effective Quality Management System (QMS), delivering unparalleled quality and ensuring customer satisfaction.

## Global approvals and standards - Sanitaryware

### IAPMO



This certifies that RAK Ceramics sanitaryware have passed the jurisdictions and standards set by the USA and Canada and are in compliance with the regulations for safe and quality usage in both countries.

### CSTB



This certifies that RAK Ceramics products have passed the quality and strength requirements in France, to be safely applied according to their intended usage.

### SINTEF

A Norwegian certification that confirms RAK Ceramics products are deemed suitable for use and comply with the regulations on technical requirements for construction work.

### **SONCAP** Certificate Product certification of regulated products

in Nigeria verifying that RAK Ceramic SWD products conform with the applicable Nigerian standard and technical regulation.

## kiwa

**KIWA Certification for Netherlands** Product certification proved that RAK Ceramics SWD products meet certain safety, guality and environmental requirements.



ISO 9001 An internationally recognised standard for quality management, awarded to RAK Ceramics for its effective Quality Management System (QMS), delivering unparalleled quality and ensuring customer satisfaction.



### ISO 14001

An internationally recognised standard for environmental management systems (EMS) awarded to RAK Ceramics in acknowledgment of its incorporation of best practices to reduce environmental footprint.



SASO

RAK Ceramics products have been certified and successfully inspected and tested to meet the safety and quality standards of Saudi Arabia.



### **EPD** - Environmental product declaration A documentation providing the

environmental performance and impact of RAK Ceramics products over their lifetime.



SAI global watermark for water closets An Australian certification confirms that RAK Ceramics water closets SAIGLOBAL have passed the standards and are fit for use in the country.

## Global approvals and standards - Sustainability

ISO 27001



### **SCS Certified**

This certification attests that reuse by rak ceramics is a product crafted from pre-consumer recycled content originating from tile production processes. It fully complies with the SCS recycled content Standard V7-0, guaranteeing a 100% pre-consumer recycled porcelain content.



### **Ecolabel Program**

The certification confirms that the company demonstrates a strong commitment to environmental sustainability and implementing innovative practices including reducing the use of energy and water and minimizing impacts to air and reducing waste generation, to create a greener and more sustainable future.



### Impact Seal - Silver Tier

The Impact Seal Is The Official Federal Recognition That Certifies, Measures And Reward Entities In The Uae With Leading Sustainable Impact Practices Aligned With Environment, Social And Governance Criteria, The Un Sustainable Development Goals And National Priorities.



### Emirates GBC

RAK ceramics is a member of the emirates green building council an association that promotes sustainable, energy efficient and environmentally friendly building, helping to improve people's quality of life. we're excited to collaborate, share insights, and drive innovation towards greener, healthier spaces for all. Together with emirates green building council, we're poised to make a meaningful impact on the future of construction and design.



The information security management system (isms) that covers the Information technology operations, digital services and support services such as human resources, administration, sales and marketing Department In accordance with statement of applicability version 1.0 dated 15/11/21



## Sustainability at RAK Ceramics



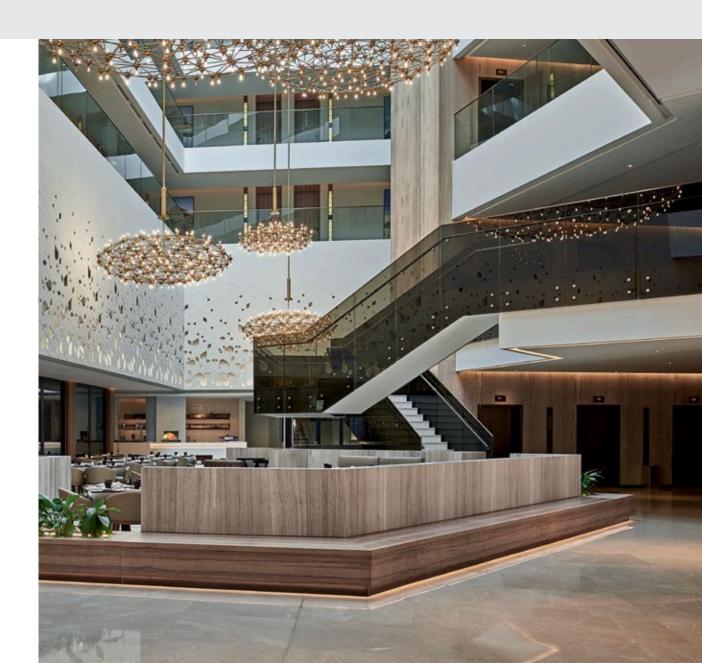
At RAK Ceramics, our unwavering commitment drives us to make a meaningful impact on society, extending beyond manufacturing premium-quality products. We are dedicated to fostering a sustainable society by leveraging our expertise and resources for positive change. We are developing an ESG Strategy for 2024- 2030 that is aligned with international and industry agreements and initiatives, that will help us achieve sustainability leadership. The Strategy focuses on key areas - such as decarbonization, circularity, and workforce development - that will guide the continuous improvement of our business practices. The Strategy will be integrated across all our operations, and will be implemented through our Sustainability Governance.

We cultivate an environment that encourages imagination, curiosity, and innovation, enabling us to challenge norms and drive positive change within our industry and beyond. At RAK Ceramics, our commitment to creating a sustainable society permeates every aspect of our operations.

Based on latest global best practices and Global Reporting Initiative (GRI) Standards (2021) guidelines we publish ESG report annually . We continue to adhere to the United Nations Sustainable Development Goals (UN SDGs) and UAE National Strategies, such as UAE Net Zero 2050, UAE Climate Change Plan 2017-2050, and UAE Energy Strategy 2050.

## An iconic track record of excellence

RAK Ceramics' products feature in some of the most iconic buildings in the world. From the Burj Al Arab, Atlantis The Palm and Ferrari World, to Dubai Duty Free, Wembley Stadium, The O2 Arena, Mercedes Benz Showrooms, Airports, Residential Developments, Shopping Malls all over the world and latest being the Bangladesh Metro Station Project.



## CORPORATE PRESENTATION A brief history











Founded by H.H. Sheikh Saud Bin Saqr Al Qasimi, Ruler of Ras Al Khaimah.

### 2000

1989

The opening of our tile plant in Bangladesh with an annual output of 3,650,000 sqm.

### 2007

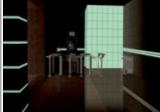
Kludi RAK was established, producing exquisite designer and water saving faucets.

### 2016

### 2021

RAK Ceramics collaborates with international fashion brand to launch bathroom and surface collection.









### 1991

Our first tile plant began operating with an annual output of 1,825,000 square meters of tiles.

### 2004

### 2010

Producing 115 million sqm. of tiles per year, we became the world's largest ceramics brand.

2019

2022

RAK Ceramics inks 100% KLUDI acquisition deal.









### 1993

Our first sanitaryware plant began operating with an annual output of 350,000 pieces of sanitaryware.

### 2006

### 2012

1 billion square meters of tiles supplied to projects around the world.

Launch of Maximus Mega Slab,

### 2020

### 2023

sustainable logistics by partnering with DHL and Rail Direct - Etihad.

COP28

## What makes us different

As an organisation, we have much to be proud of and over the last 30 years we have helped to create icons and build marvel's all over the world.

### EXPERIENCE

We provide integrated ceramics solutions with attention to every detail, no matter how large or small. From the Burj Al Arab, Atlantis on The Palm and Ferrari World, to Wembley Stadium, The O2 Arena, and projects of all sizes in between, RAK Ceramics' products feature in some of the most iconic buildings in the world.

### WIDE RANGE

We are known for our wide product range and our ability to produce bespoke ranges for both small and large scale projects, enabling our clients to bring their ideas to life.

### INNOVATION

Innovation is at the heart of our philosophy and we have continuously led the way in terms of product development, using a wide range of technologies at our state-of-the-art manufacturing plants. OUALITY

We are able to consistently manufacture high quality products with an impeccable finish. Our quality, combined with passion and expertise, enables us to provide a wide range of integrated ceramics solutions.

## 100% QUALITY

20% of our raw materials are sourced locally and 80% are sourced from around the world from countries including Italy, Spain, Germany, Thailand, Malaysia, China and India





e number of RAK Ceramics oduction plants globally

2.5<sub>MSQ</sub>

The area of our UAE headquarters

### UNLEASH YOUR IMAGINATION AND HARNESS THE POWER OF MAXIMUS

Sale Contraction

Total flexibility to suit every need. Maximus is available in 3 thicknesses: 6 mm, 9 mm and 14.5 mm

VOL

10.00



250 sqm of tiles are manufactured every minute, the tiling equivalent of one large residential villa



## BN SQM

Total tiles sales which is the equivalent to 22,222 of Wembley Stadium's



- The Stealers of

**4.**]<sub>sǫм</sub>

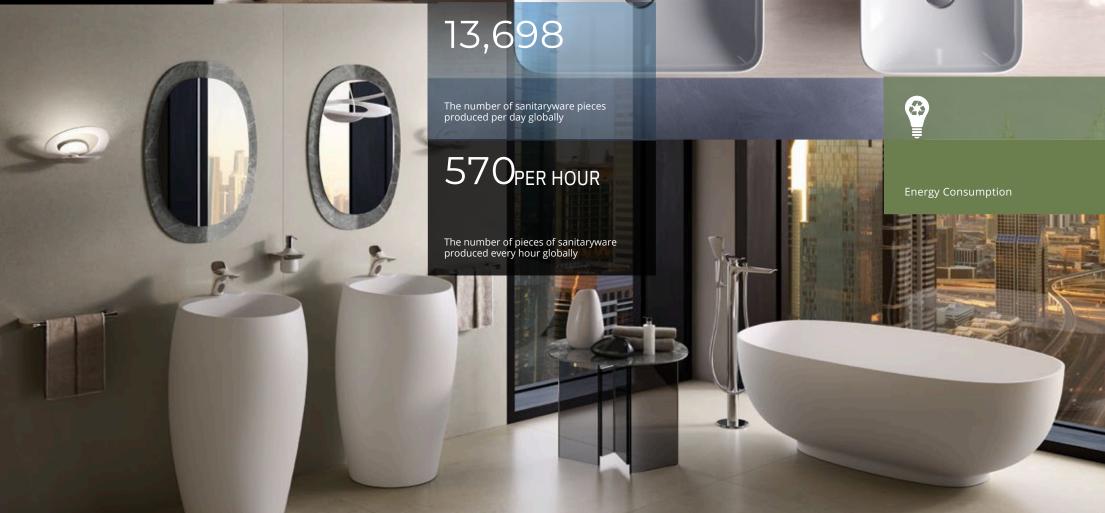
The area of our largest 135x305cm mega slab

A COM

## 100% TESTED

All raw materials are quality tested in our laboratory before production

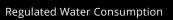




OLEAKS



Every single RAK Ceramics water closet is individually leak tested on site







100days

The time it takes for us to produce complete sanitaryware suites from initial design to a finished model

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## Our production capacity

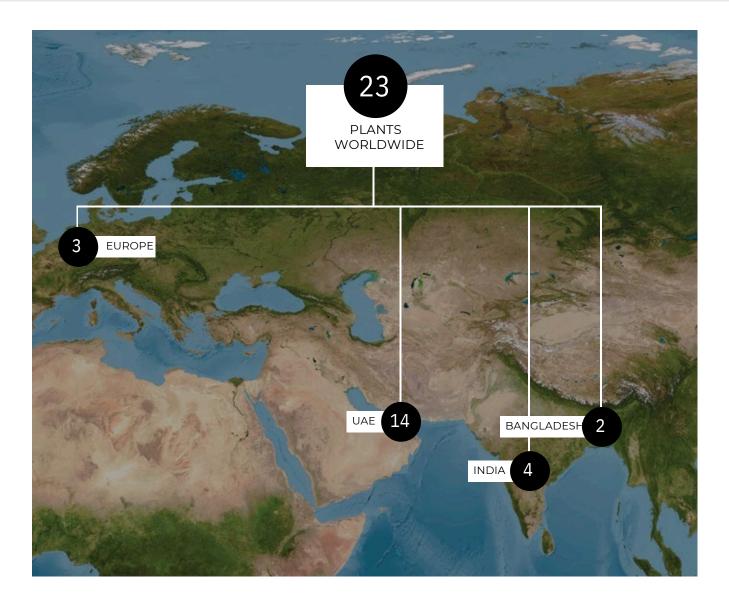
36mn RAK 5.7mm Our annual production capacity of sanitaryware in pieces 2.6MN 118 MN Our annual production capacity of tiles in square meters of faucets in pieces

Today RAK Ceramics is one of the largest Ceramics' manufacturers in the world with a global production capacity of 118 million square meters of tiles, 5.7 million pieces of sanitaryware, 36 million pieces of porcelain tableware and 2.6 million pieces of faucets per year.

### **GLOBAL PRODUCTION**

We have 23 state-of-the-art plants including 10 tiles, 2 sanitaryware, 1 tableware and 1 faucets in UAE, 3 faucet plants in Europe, 3 tile and 1 sanitaryware plant in India, 1 tile and 1 sanitaryware plant in Bangladesh.

## Manufacturing footprint



2023 Global Production 23 plants worldwide 10 Tiles and 2 Sanitaryware - UAE 3 Tiles and 1 Sanitaryware - India 1 Tiles and 1 Sanitaryware - Bangladesh 1 Tableware - UAE 1 Faucets - UAE 3 Faucets - Europe

118 MN Square meters of tiles

5.7 MN Pieces of sanitaryware

36 MN Pieces of tableware

2.6 MN Pieces of faucets and taps

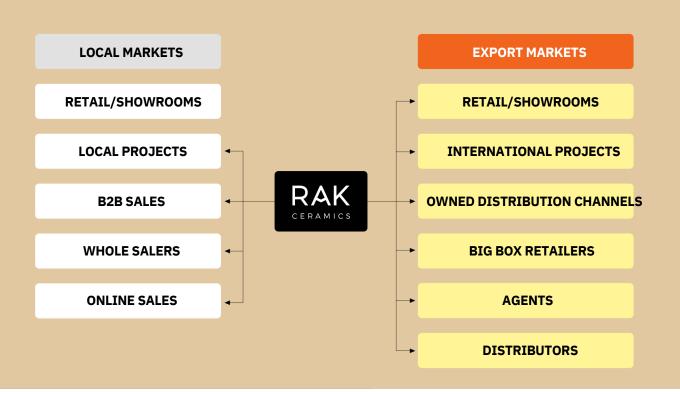
## **Distribution network**

RAK Ceramics has 10 Showrooms in the UAE located in Ras Al Khaimah, Al Ain, Abu Dhabi, Dubai, Ajman, Sharjah and Fujairah.

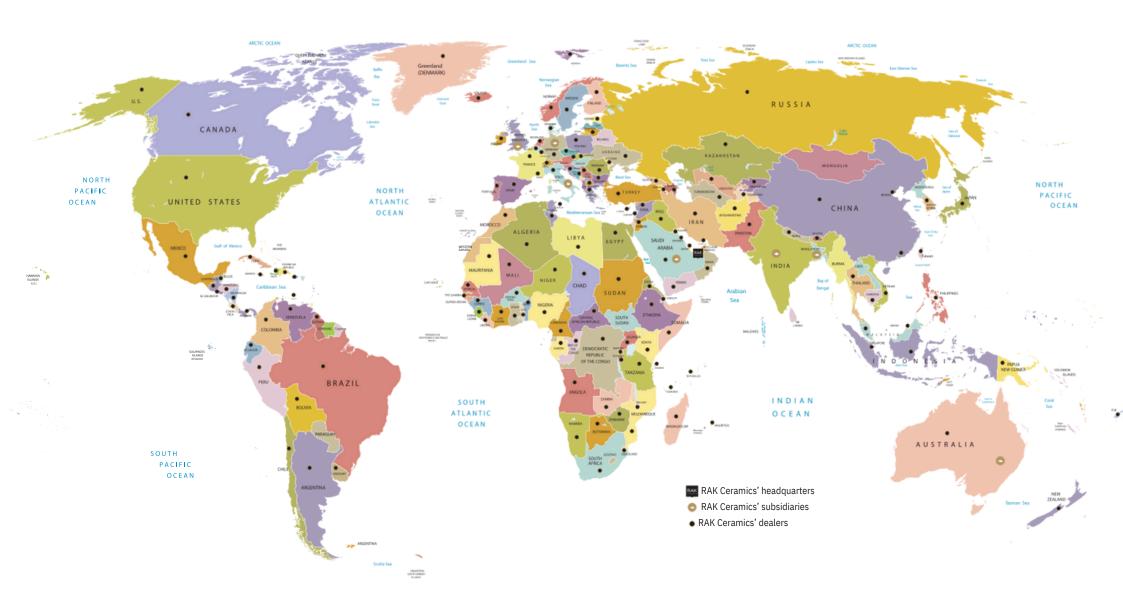
Local, large projects by some of the largest property developers.

RAK Ceramics deals directly with some of the largest construction, home improvement and other industrial companies globally.

### **DISTRIBUTION NETWORK**



## Supply to landmarks in over 150 countries



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## Experience RAK Ceramics' unique style







SLIRFACE | BATHRIARE | FAUCETS

## Worldwide projects



### A track record of expertise

RAK Ceramics' products feature in some of the most iconic buildings in the world. From the Burj Al Arab, Atlantis on the Palm and Ferrari World, to Dubai Duty Free, Wembley Stadium, the O2 Arena, Mercedes Benz Showrooms, Airports, Residential Developments and Shopping Malls all over the world.

### EDUCATION AND GOVERNMENT

- National Guard Accommodation, Kingdom of Saudi Arabia
- Indian High Commission Building, Tanzania
- Najran University, Kingdom of Saudi Arabia
- Oman Parliment House (Mailis Shuraa). Oman
- Abidian University, Ivory Coast
- Presidential Palace, Cambodia
- Stiftungs-Krankenhaus, Speyer, Germany

### ENERGY AND INDUSTRIAL

- Dubai Underpass, Al Barsha/Springs/JLT
- Warehouse J-407 & J 408. Abu Dhabi
- JAFZA Convention Centre
- Staff Accommodation, GASCO, Abu Dhabi
- ADCO Staff Accommodation. Abu Dhabi

### HOUSING AND REAL ESTATE

- Al Hamra Village, Ras Al Khaimah
- Jumeirah Beach Residence
- Barwa City Qatar
- Rina Apartments, Australia
- Streamlight Tower, London, UK
- Jumeirah Golf Estates
- Al Jawarha Towers . Jeddah . KSA

### HOSPITALITY

- Hilton Hotels
- Emirates Palace Hotel. Abu Dhabi Radisson Group
- Buri Al Arab. Dubai
- Centara Hotel & Resort, Dubai
- Bijou Bar, London, UK
- Starbucks, Dubai
- Penta Hotel, Germany
- Movenpick, Stuttgart, Germany
- Jumeirah Golf Estates
- Grand Hvatt. Washington D.C. RETAIL AND COMMERCIAL
- Carrefour
- Geant Dubai Marina Mall
- Dubai Mall, UAE
- Park Royal Mall, Canada • H&M Stores, Europe
- Bath and Body Works

### AUTOMOTIVE AND TRANSPORTATION

- Kuwait International Airport, Kuwait
- Heathrow Airport T5, UK
- Infiniti Showroom, Bahrain
- Mercedes Benz Showrooms, Germany
- Dubai International Airport, UAE
- Jaguar Land Rover Showroom, UK
- Metro Station, Bangladesh
- Cologne Airport, Germany
- Muscat International Airport
- Bole International Airport



## **Product Overview - Tiles**

### TILES

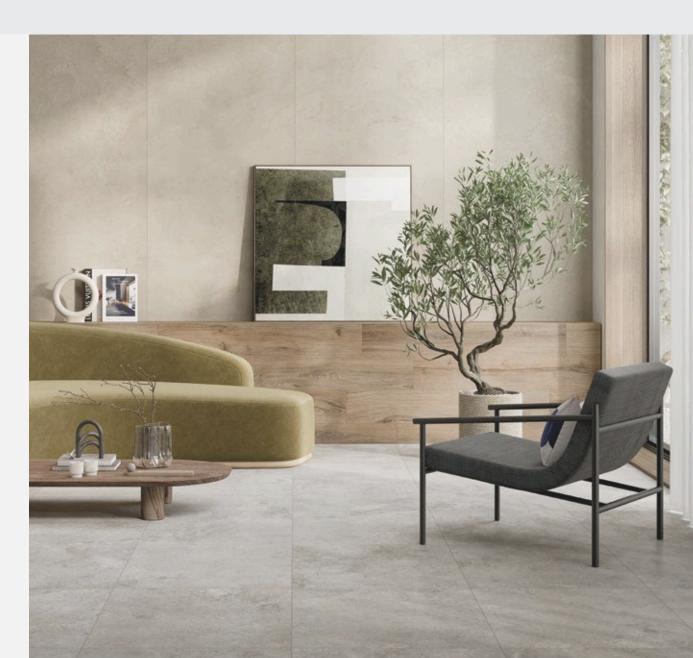
RAK Ceramics offers one of the largest collections of highquality Ceramic wall and floor tiles, gres porcelain and super-sized slabs in the industry.

Offering more than 6,000 models, tiles are manufactured in a variety of sizes providing the widest range offered in the ceramics feild.



6,000 The current number of production models.

144x305 Our largest tile.





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## Product Overview - Mega Slabs

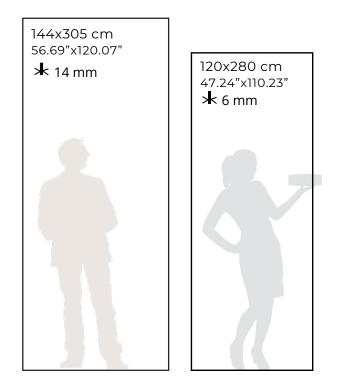


### The design possibilities are endless

Imagine a tiled space with virtually no grout lines.

Imagine limitless possibilities for your sufaces and unparalleled flexibility for any kind of applications.

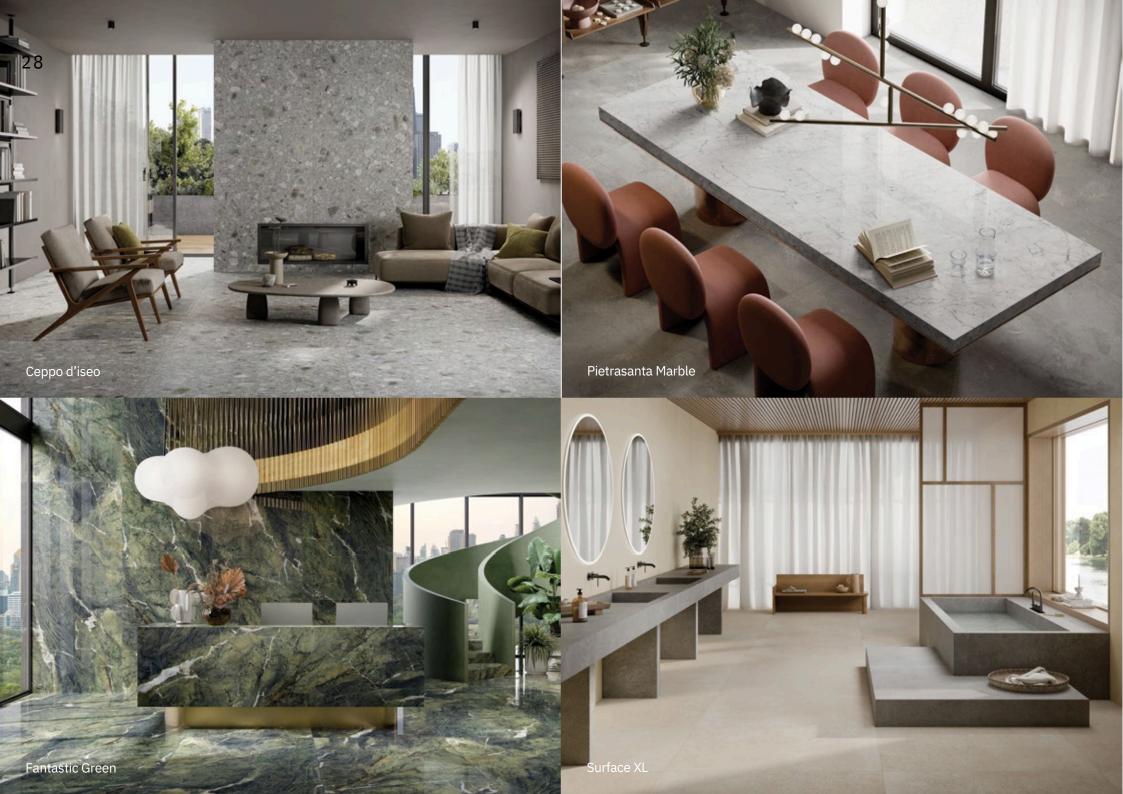
Maximus is available in 2 thicknesses and a wide range of finishes with 2 sizes. Heat resistance, recyclable, light weight, durable and easy to clean. Maximus is the best answer to the most challenging architectural and interior design needs.



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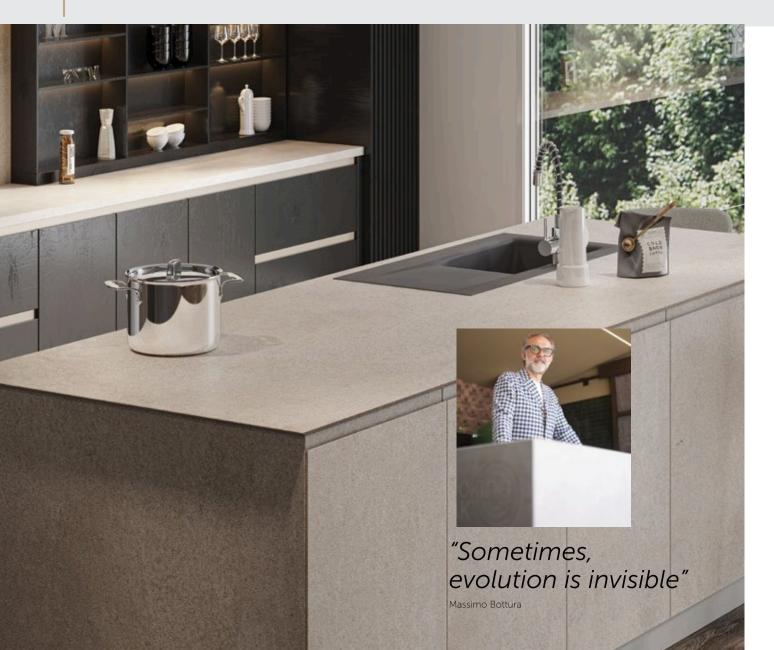
## Versatile and simply beautiful





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## Product Overview - CookingRAK





CookingRAK revolutionises the kitchen with its hidden induction system fully integrated into the countertop – the perfect combination of aesthetics and functionality.

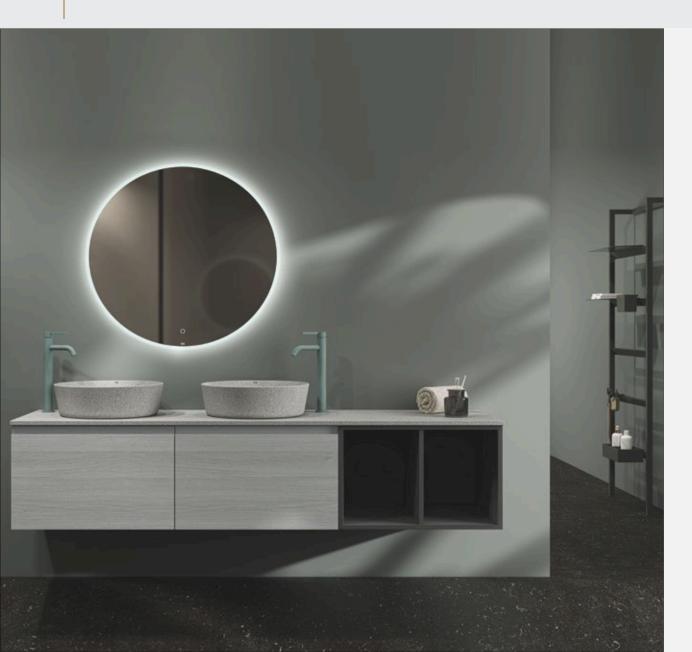


reddot winner 2024 best of the best

archiproducts AWARDS WINNER

RANCEBALARCS.C

## Product overview - Sanitaryware



### SANITARYWARE

RAK Ceramics is internationally recognised for the high quality of its sanitaryware. This quality comes from carefully selected premium raw materials that ensure a perfect finish of the products.

15,616 Sanitaryware pieces produced every day globally.

100 days The time it takes from initial design to a finished model.

100% Every water closet is individually leak tested on site.

## Sanitaryware designers



Patrick Norguet

Giuseppe Maurizio Scutellà

Sahar Madanat

Daniel Debiasi

Federico Sandri

Collaboration is the essence of creation. RAK Ceramics works with renowned designers to create innovative bathroom products that will inspire and enhance your imagination. Aimed to address the evolving design demand of the market, these collaborations bring forth creative ideas and latest trends in the industry resulting in an aesthetic and functional bathroom collection. RAK Ceramics brings the designer's idea to life by creating high quality products which gives the customers the freedom to imagine.

## Quality design for international tastes

RAK Ceramics product development has created a very wide range of products with carefully finished details and quality design to suit international tastes, incorporating the latest rimless technology.

Carefully designed and engineered with the aid of the latest 3D CAD softwares and prototyped with 5 axis CNC machines, RAK Ceramics Sanitaryware range has the perfect solution for your bathroom, whatever you have imagined.



## Rimless technology









### Water Saving

Easy Cleaning

Silent

Hygienic No ledges or rim

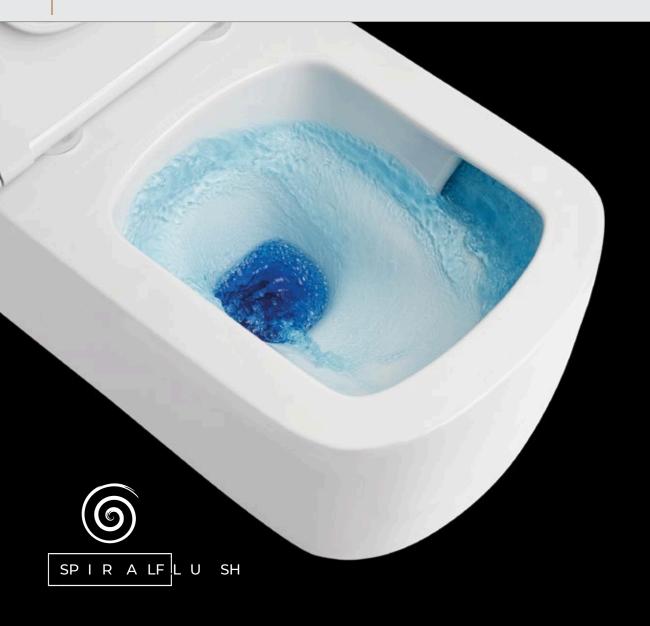


Ceramics Rimless water closets allows you to experience the same high standards of hygiene in your own home. RAK Ceramics continues to set new standards of hygiene and water efficiency in the sanitaryware industry, with uniquely engineered water flushing systems that effectively remove waste, helping to keep bathrooms fresh and hygienic. WATER SAVING Using just 4 litres for the full flush and 2.5 litres for the half flush, water usage is reduced by a third. HYGIENIC AND EASY TO CLEAN The water closets have no rims to harbour germs, making cleaning quick, easy and more hygienic. SILENT FLUSH Rimless technology allows a faster and more silent flush. EFFICIENT DESIGN Design and efficiency can be successfully combined. Water flows vertically and horizontally, before flushing the entire inner surface of the bowl, without splashing.

RAK Ceramics delivers the ultimate in technology for bathroom suites. Based on similar design specifications to sanitaryware in hospitals and medical centres, RAK

## Rimless

## Spiralflush technology



### Noiseless and beautiful

Kludi delivers the latest design/technology combination for water closet flushing system.

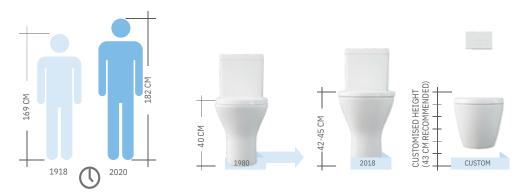
Spiralflush allows you to experience the highest standard of design, hygiene and water efficiency, thanks to a uniquely engineered water flushing system, that effectively removes waste, helping keep bathroom fresh and hygienic. The system features a sleek linear design with minimal visible impact, while the spiral jet enables thorough cleaning using less water and markedly reduced noise. Water circulates in a spiral motion across the entire bowl surface, ensuring a splash-free and quiet operation.

## Updated ergonomics

Over the last 100 years, the average height of people in industrialized nations has increased approximately by 10 cm.

To be innovative in design also means meeting the changes in population and their new needs in terms of ergonomics and comfort. RAK Ceramics design evolves together with human evolution.







## ELIE SAAB - Surface, Wellness and Tableware Collection

### WHERE LUXURY DESIGN MEETS CERAMIC EXPERTISE

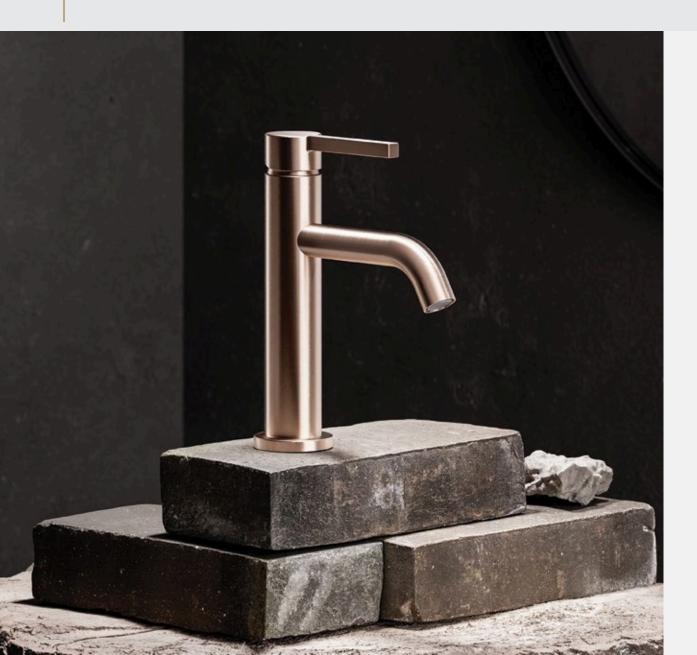
Founded in Beirut in 1982 by Elie Saab himself, today the ELIE SAAB brand is one of the leading international fashion houses synonymous with contemporary design, elegance and luxury living. Collaborating with RAK Ceramics through a shared vision of exquisite design craftsmanship and uncompromising ceramics excellence to create the ELIE SAAB Surface, Wellness & Tableware Collections.

Stunning and sophisticated finishes, elegant marble textures, classic and contemporary colour combinations are all produced using only the finest raw materials and the latest technology. The ELIE SAAB Surface, Wellness & Tableware Collections inspire interior designers and architects to create unique, luxurious and decadent living environments.





## **Product overview - Faucets**



### FAUCETS

We produce eco-friendly Faucets and bathroom fittings with a strong focus on water-saving technology, offering up to 60% saving on water consumption. Our faucets are a beautiful combination of technical perfection, high functionally and stunning design.

10 years All our taps and faucets are sold with a 10 years warranty.

100+ The number of projects using Kludi products.

60% Water saving on same products.

## Product overview - Tableware

### TABLEWARE

We offer a wide selection of high-quality porcelain tableware. Our products are now supplied to more than 40,000 star rated hotels, international airlines, premium cruise liners, convention centers, stadiums who proudly endorse us in various segments of the HORECA industry, across more than 165 countries.

RAK Porcelain, synonymous with excellence in the HORECA (Hotel, Restaurant, and Catering) industry, proudly declared the inauguration of its first premier retail outlet located in Dubai , UAE marking a significant milestone in its illustrious journey. The flagship showroom ushers new era of accessibility for its meticulously crafted tableware and giftware, designed to captivate the discerning tastes of endusers.

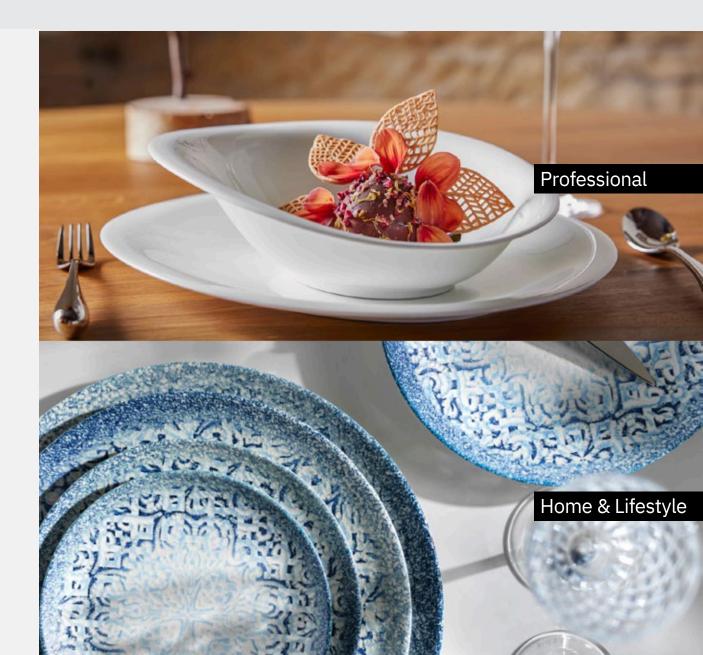
Red Dot award winner for product design in 2019.

40,000+ The number of customers in the

The number of customers in the HORECA industry

95+ The number of tableware ranges we produce.

71,200+ The number of pieces produced each day.





RAKCERAMICS.COM

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